



ROARR! ANNUAL PASS

ROARR! Annual Pass Benefits

- Unlimited entry to the park from date of purchase, on days when the park is open.
- 10% discount on gifts and presents from the ROARR! STORE.
- 10% discount on food and drink purchased from Dippy's Pizza and Fries, Dinomite Café, Explorers Restaurant, Nautilus Fish and Chips, and Snack Shacks. Excludes alcohol, ice cream and confectionery. (Please refer to our calendar for outlet opening times [here](#)).
- 20% off attractions when purchased online (contact [ROARR!](#) for offer details and your unique discount code) and 25% off Big Day Out Bands (when purchased on the gate) at Clacton Pier.
- Use your ROARR! Annual Pass for our Mother's Day promotional offer.
- Use your Annual Pass for our Father's Day promotional offer.
- Use your Annual Pass for Grandparents Weekend promotional offer.
- Use your ROARR! Annual Pass for our special character weekends.
- Benefits and days of operation are subject to change or withdrawal without notice.
- 10% Discount on **Exclusive Adventures** in the park. See [here](#) for more details.
- Quarterly Annual Pass holders newsletter - for news, events, and special offers.
- 20% off All Haunt tickets to PrimEvil at ROARR!. See www.primevil-scare.com for more details.
- 20% off admission to Jimmy's Farm & Wildlife Park (contact [ROARR!](#) for offer details and your unique discount code).
- 20% off admission at Pensthorpe (purchase tickets [online](#) choose the "ROARR! member ticket" option).
- 30% off admission to Great Yarmouth Sea Life Centre for up to five individuals (contact [ROARR!](#) for your unique discount code).
- 20% off admission to BeWILDerwood. Book a Partner Attraction Members ticket online for [Norfolk](#) and [Cheshire](#), or receive the discount at the gate. Simply show your valid Annual Pass, on the ROARR! app, upon arrival, emails with proof of purchase will not be accepted.
- 20% off all camping and glamping at Applewood Countryside Park (please contact [ROARR!](#) for your unique discount code).
- 20% off admission to The Bug Parc, Lenwade (please visit [partner website](#) for entry details). (please contact ROARR! for offer details and your unique discount code).
- 10% off Watatunga Wildlife Reserve Buggy Tours (contact [ROARR!](#) for offer details and your unique discount code).

IMPORTANT NOTIFICATIONS

ROARR! Annual Pass Holders – Booking Policy

- ROARR! Annual Pass holders are not required to book in advance but to guarantee entry we do advise pre-booking.

- Booking for day tickets are free to all ROARR! Annual Pass holders.
- Important notifications are shown on our website roarr.co.uk and on our social media channels. **Please check for details before you visit to save any disappointment.**

ROARR! Annual Pass Terms & Conditions

Please read and retain your copy of the Terms & Conditions:

- Annual Passes are valid from date of purchase for 1 year, subject to the normal conditions of entry and valid for days when the park is open.
- Annual Passes are issued to an individual, are not transferable and are only valid when they contain a photograph of the holder. Your photograph will be taken on your first visit/entry to ROARR! and held on your account.
- Your Annual Pass will need to be uploaded to the ROARR! app to be valid.
- Only the pictured and named person on the Annual Pass account can gain entry to ROARR! and obtain benefits and discounts. The management reserves the right to refuse entry or discounts if the correct valid Annual Pass is not produced.
- ROARR! reserve the right to cancel an Annual Pass without refund if an Annual Pass holder knowingly allows a third party to use their pass account.
- A valid Annual Pass **MUST** be shown at all times when visiting ROARR! to obtain admission and any benefits, or admission will be charged which is non-refundable.
- Guests upgrading admission tickets to a ROARR! Annual Pass must have their own admission tickets for upgrading. Another person's admission ticket cannot be used. This can only be redeemed on the day of your visit at the park.
- When booking tickets online we advise you to book early as ROARR! cannot guarantee your specified date and/or time slot may always be available - if we reach our capacity, we cannot admit anyone without a booking.
- **IMPORTANT.** Please ensure that your contact details and email address are up to date to allow us to keep you informed of the latest important news updates. ROARR! cannot be held responsible for communication not received. The data you supply will only be used for the purpose intended and not passed to any third parties.
- Children 90cm and over, and those under 90cm, must hold a valid Annual Pass or pay the applicable daily admission rate for entry.
- All children under 16 years old must always be accompanied by an adult.
- Adverse weather conditions may be a factor as to whether certain attractions such as Dippy's Splash Zone, Predator High Ropes, Swing-O-Saurus, Raptor Contraptor, Valley of The Dinosaurs, are open, but this is for your safety. No refunds or discounts are applicable during this time.
- There will be occasions during the year when certain attractions will be closed for either maintenance, cleaning, or to allow the PrimEvil or Christmas event to take place.
- If ROARR! is closed subject to circumstances beyond the park's control or adverse weather conditions, Annual Pass holders are not entitled to a refund.
- ROARR! reserves the right to discount the cost and amend Annual Passes without having to refund existing Annual Pass holders.
- ROARR! Annual Passes cannot be cancelled, or any outstanding validity refunded.
- Last admissions are 1 hour prior to the park closing throughout the year. This is non-negotiable due to safe operation and closing of the park.
- ROARR! aims to keep as many attractions open as possible, but reserves the right to close or amend attractions or operating hours without notice. In these circumstances, refunds or partial refunds, including for Annual Pass holders, are not applicable.
- Due to the family nature of ROARR!, groups of adults or single adults with no accompanying children will not be permitted onto the park. If you are joining a group who are already in the park then simply ask the group to meet you at the entrance gates, where they can confirm that you are a member of their group.

ROARR! Annual Pass Terms & Conditions for Concession Annual Passes, 65+ & Registered Disabled.

Please read and retain your copy of the Terms & Conditions:

- Proof of ID will be required for people 65+ for Concession Annual Passes.
- Proof of disability with photo ID will be required upon entry for registered disabled guests. This can be in the form of a blue badge, our crew must have access to the part with the photograph on, a Disabled Identification (DID) Card, a letter from a recognised authority confirming the guest is in receipt of DLA or PIP.
- A free 'Essential Companion' day ticket is available for people where support is needed that is significant and substantial and in excess of what could be reasonably expected of family/friends already accompanying the guest. A maximum of 2 Essential Companions will be allowed on a case-by-case basis. The support must be due to disability-related needs. We offer free admissions for Essential Companions on the gate with proof of carer status, this can be in the form of NIMBUS Access card holder showing the +1 or +2 symbol (ID will be required on entry), registered employed carer (photographic ID required on entry), if you are in receipt of carers allowance (please show this on the day), or a companion of a wheelchair user.
- Essential Companions do not require an Annual Pass.
- All other terms and conditions apply to this card.

DATA PROTECTION

- The information taken at the time of purchase is required to be collected for the purpose of processing your pass and will be used to advise you of any updates and information. We will not use your personnel data for any other purpose than to send you news and offers related to ROARR! If you do not want us to use your information, please unsubscribe from our database by clicking 'unsubscribe from this list' at the bottom of our email campaigns.

**Terms and Conditions are subject to change or withdrawal without notification.
Details correct at time of issue.**