



Standard Risk Assessment

Department or Area	Guest Services	Reference No	SCH23
Description of Task or Activity	Schools and Groups visiting ROARR!		
Relevant Workplaces	N/A		
Relevant Other Assessments			
Lead Assessor (Name/Job Title)	Louise Moss – Guest Services Manager		
Other Persons Involved	Adrian Powell (CMS Ltd) and Sally Houseago		
Date of Assessment	23.02.2026	Assessment Review Date	23.02.2027

Stage 1 – Hazard Identification and Risk Assessment (No controls)

No	Describe the task steps and hazards (Use one line for each)	Who (and how many) might be harmed and how?	Uncontrolled Risk Rating			
			L	S	R	OK
1	Slips, Trips and Falls Uneven surfaces, wet leaves, and mud	Schools and Groups – adults and children	4	3	12	N
2	Play Equipment Personal injury through using our equipment – falls, scrapes, bruises, friction burns	Schools and Groups – adults and children	4	4	16	N
3	Lost Children	Schools and Groups – adults and children	4	4	16	N
4	Adverse Weather Conditions Exposure to extremes of weather during the visit – possibly causing heat stroke/ heat exhaustion/ dehydration/ sun burn/ hypothermia	Schools and Groups – adults and children	4	3	12	N
5	Traffic Collision, serious injury, death	Schools and Groups – adults and children	3	5	15	N
6	Dinomite Indoor Soft Play Personal injury through using our equipment – falls, scrapes, bruises, friction burns and collision with other children	Schools and Groups – adults and children	4	4	16	N
7	Dippy's Splash Zone Personal injury through using our equipment – falls, scrapes, bruises, friction burns and collision with other children	Schools and Groups – adults and children	4	4	16	N
8	Fire/ other emergency Personal injury through emergency situation	Schools and Groups – adults and children	3	4	12	N
9	Allergies	Schools and Groups – adults and children	4	4	16	N

(1) The likelihood and severity will depend on local conditions & nature of the work

L (Likelihood)	1 = Negligible	2 = Possible	3 = Unlikely	4 = Likely	5 = Very likely	6 = Almost certain
S (Severity)	1 = No injury	2 = Minor injury	3 = Lost time injury	4 = Major injury	5 = Disabling injury	6 = Fatality
R (Risk Index)	1 – 2 Insignificant	3 – 4 Very low	5 – 9 Low	10 – 12 High	15 – 20 Very high	24 – 36 Extreme

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Stage 2 – Initial Assessment (What we do now)					
No	Describe the current measures to reduce risks (Use one line for each)	Initial Risk Rating			
		L	S	R	OK
1	Slips, Trips and Falls Children must be supervised at all times – Group Leaders/ Adults Responsibility for the behaviour of the children at all times – Group Leaders/ Adults Correct ratio of adults to children – Group Leaders/ Adults Encourage children not to run – Group Leaders/ Adults Regular path and equipment checks and maintenance – ROARR! crew, recorded on Mobaro Stick to the marked paths – Group Leaders/ Adults First Aid facilities on site, please ask a member of crew – ROARR! Free familiarisation visit available for up to two School Teachers, prior to booking date, once full payment has been received. Please contact Guest Services to book this visit – School Teachers and ROARR! Mobility scooters are available for hire for £10 per day – Please contact Guest Services to book this visit – School Teachers and ROARR! ROARR! Crew instruct on use of mobility scooters at point of hire, and a form will be completed – ROARR! Crew with group attendees Mobility Scooters visually checked after each hire and serviced by National Mobility Hire every 1-2 months (recorded on Teams) - ROARR! Crew Rides adapted for impaired mobility and crew trained on transfer in and off ride – ROARR! Crew	2	3	6	Y
2	Play Equipment Children must be supervised at all times – Group Leaders/ Adults Responsibility for the behaviour of the children at all times – Group Leaders/ Adults Correct ratio of adults to children – Group Leaders/ Adults To use the attractions follow all instructions given by ROARR! Crew or by signage – Group Leaders/ Adults First Aid facilities on site, please ask a member of crew – ROARR! Attraction checks daily – ROARR! crew, recorded on Mobaro Suitable flooring around play areas – ROARR!, checked as part of attraction daily checks Trained Crew Supervise Dippy's Splash Zone, Dinomite Indoor Adventure Play slides, Predator High Ropes and Dippy's Raceway (when running with electric cars) - ROARR! Crew	2	4	8	Y
3	Lost Children Children must be supervised at all times – Group Leaders/ Adults Correct ratio of adults to children – Group Leaders/ Adults Regular head counts – Group Leaders/ Adults First Aid facilities on site, please ask a member of crew – ROARR! Contact details: please ensure the contact details for the School Lead on the day is on our booking form to ensure contact if required – School Groups ROARR! Lost Child Procedure onsite (please contact a member of the Crew on the day if you have a lost child) – ROARR! Crew trained during their inductions, instructions in Staff Handbook – ROARR! ROARR! Crew carry two way radios for communication around the Park – ROARR! Crew Lost Child wrist bands available to collect and complete from Admissions (near Dippy's Picnic Room) – Group Leaders/ Adults	2	4	8	Y
4	Adverse Weather Conditions Children must be supervised at all times – Group Leaders/ Adults Correct ratio of adults to children – Group Leaders/ Adults School to ensure children bring weather appropriate clothing (for example sun	2	3	6	Y

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	hats/ sun cream or sun block/ waterproof coats etc. Good flat footwear is advised as we are an outdoor Park) – School Groups Encourage children to bring refillable water bottles (refilling stations available around the Park) – Group Leaders/ Adults Indoor and outdoor seating available – ROARR! Guest Services to limit the number of groups that can be booked in on one day – ROARR! Trees: Tree Risk Assessment in place, regular tree maintenance takes place, and attraction checks completed daily – ROARR! crew, recorded on Mobaro Subject to certain weather conditions some areas or attractions may close – ROARR! crew A small number of lockers are available for a returnable £1 fee in Dinomite Indoor Soft Play – ROARR! Toilets facilities, including a Changing Places facility, are available around the Park- ROARR!				
5	Traffic Children must be supervised at all times – Group Leaders/ Adults Responsibility for the behaviour of the children – Group Leaders/ Adults Correct ratio of adults to children – Group Leaders/ Adults Car park speed limits in place, signage in the car park – ROARR! On the Park – Park vehicles to be used by authorised users only, max speed of 5 miles per hour – ROARR! Crew First Aid facilities on site, please ask a member of crew – ROARR!	1	5	5	Y
6	Dinomite Indoor Soft Play Children must be supervised at all times – Group Leaders/ Adults Responsibility for the behaviour of the children at all times – Group Leaders/ Adults Correct ratio of adults to children – Group Leaders/ Adults To use the attractions follow all instructions given by ROARR! Crew or by signage – Group Leaders/ Adults First Aid facilities on site, please ask a member of crew – ROARR! Attraction checks daily – ROARR! crew, recorded on Mobaro No running in the area, follow all instructions given by ROARR! Crew or by signage – Group Leaders/ Adults To use the slides correct clothing must be worn arms must be covered, and full length or shorts that extend beyond the knee when the leg is raised must be worn – Group Leaders/ Adults All clothing must be dry before using any equipment – Group Leaders/ Adults Socks must be worn at all times – Group Leaders/ Adults Children must be over 90cm tall to use the wave or drop slide - Group Leaders/ Adults and ROARR! crew	2	4	8	Y
7	Dippy's Splash Zone Children must be supervised at all times – Group Leaders/ Adults Responsibility for the behaviour of the children at all times – Group Leaders/ Adults Correct ratio of adults to children – Group Leaders/ Adults To use the attractions follow all instructions given by ROARR! Crew or by signage – Group Leaders/ Adults First Aid facilities on site, please ask a member of crew – ROARR! Attraction checks daily – ROARR! crew, recorded on Mobaro No running in the area, no climbing on the features and follow all instructions given by ROARR! Crew or by signage – Group Leaders/ Adults If you have allergies to chlorine please do not use Dippy's Splash Zone – Group Leaders/ Adults Guests must wear appropriate clothing to use this attraction (shoes, exposed zippers, buckles, rivets or metal ornamentation are not permitted), bring a change of clothes and towels to use the area – Group Leaders/ Adults and ROARR! crew	2	4	8	Y

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	During extreme weather conditions, such as thunder, lightning and high winds the attraction may be closed. Dippy's Splash Zone will not be open in temperatures below 10 degrees Celsius – ROARR! crew The use of cameras, video cameras and mobile phones is strictly prohibited in this area – Group Leaders/ Adults and ROARR! crew				
8	Fire/ other emergency Fire Procedure in place for the Park – ROARR! Evacuation Procedure for the whole park in place – ROARR! Regular risk assessments undertaken – ROARR! Follow instructions given by ROARR! crew – Group Leaders/ Adults Crew trained in emergency procedures – ROARR! Crew stay in contact with a two-way radio system – ROARR! crew Children must be supervised at all times – Group Leaders/ Adults Correct ratio of adults to children – Group Leaders/ Adults First Aid facilities on site, please ask a member of crew – ROARR!	2	4	8	Y
9	Allergies Bring and administer any personal medication, ensure the medication is with the person at all times and there is someone that can administer medication – Group Leaders/ Adults Make us aware of any serious allergies – Group Leaders/ Adults	4	2	8	Y

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Stage 3 – Risk Reduction (What we need to do in future)							
No	What further action is necessary to reduce risks? (Use one line for each)	Who is responsible for this action?	When will this action be completed?	New Risk Rating			
				L	S	R	OK
1							
2							
3							
4							
5							
Additional Controls and/or Recommendations		We encourage teachers to complete their own Risk Assessment – a free familiarisation visit is available for up to two School Teachers, prior to booking date once full payment has been received.					

Stage 4 – Communication			
Have the people affected been told about the assessment?	Who told them and when?	Have work instructions been re-issued (where necessary)?	
☐ Y ☐	Sent to Schools at point of booking.	☐ ☐ N/A	

Stage 5 – Review		
Have all actions been completed?	Re-assessment required?	Y ⇒ Complete new assessment
☐ ☐ N		N ⇒ Review after 12 months (or sooner if assessment no longer valid)

Stage 6 – Approval			
Approved by (Name / Job Title)	Adrian Powell (CMS Ltd)		
Signature	Adrian Powell	Date	14.06.2023
Reviewed By	Louise Moss	Date	13.06.2024
Reviewed By	Louise Moss	Date	04.06.2025
Reviewed By	Louise Moss	Date	23.02.2026
Reviewed By		Date	
Reviewed By		Date	

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